Canvas Help for Students

Highlights:

- Becker College uses the Canvas learning management system. To get started using Canvas, visit the Student Quickstart Guide. For more detailed information on using Canvas, visit the Canvas Student Guide online.
- In order for Canvas to work properly, you must be using a supported web browser and have Flash installed to use Canvas. Generally, the current version of all major browsers is supported, along with one version back. To view the list of supported browsers, visit the Canvas Guide.

Basic Software Requirements to run Canvas

To Login to Canvas:

1. To Login to Canvas, visit https://canvas.becker.edu.

   ![Login Screen](image)

2. Enter your username (i.e. jrsmith.2013) and your network/email password.

To Reset my Password:

1. Canvas uses your network/email username and password. If you need to reset it, please go to the Password Reset Utility and reset your password for all accounts.

Browser Compatibility:

1. If you receive the message below, upgrade your browser.

⚠️ Your browser does not meet the minimum requirements for Canvas. Please visit the Canvas Guides for a complete list of supported browsers.
Canvas FAQs for Students:

- **My quiz isn't available or won't open.**
  - Email your instructor within Canvas.

- **The dates in my Canvas course are all wrong.**
  - Email your instructor within Canvas and notify them of the incorrect dates.

- **My course is not showing when I login to Canvas.**
  - If you have just registered it will take up to 24 hours for your course to appear on Canvas. If you do not see your course the following day, contact your instructor and ask if the course has been published. You will not see a course until the instructor publishes it.

- **How do I request help with Canvas?**
  - If you are having trouble logging into Canvas, please contact the Help Desk at x1999 or helpdesk@becker.edu. If you have questions specific to your class, please contact your instructor.

- **I can't see some of the images in my course. Is it my browser?**
  - If you are using a recommended browser and still can't see your images, submit a ticket to the Help Desk.

- **How do I email my instructor privately?**
  - Click the “Inbox” link to bring up your Canvas email. In the To: box, click the silhouette and choose your instructor’s name. This will send the message to your instructor only.

- **How do I setup Notification Preferences?**
  - Notification Preferences help you select when and how you want to be notified when various events occur within your course. You can get your notifications via email, Facebook or text message, for example. To set up your Notification Preferences, click on your name in the upper right of Canvas, then click Notifications on the left.

- **Where can I learn more about Canvas?**
  - For the complete Canvas student learning guide, visit [http://guides.instructure.com/m/4212](http://guides.instructure.com/m/4212).